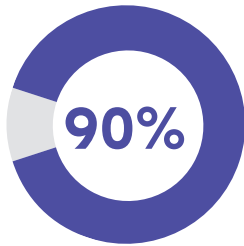


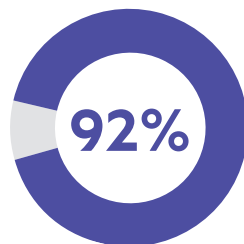
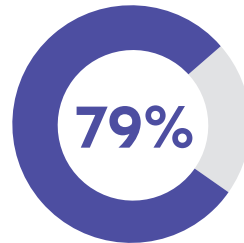
Virtual Care Consumer Survey Says...

An October 2022 consumer survey, sponsored by KeyCare, found that patients want more telehealth options. Even more importantly, their strong preference is to receive virtual care from doctors and care teams who have the ability to view and share their comprehensive health records. **Here are 5 numbers to know:**



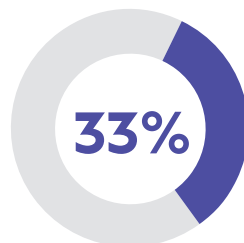
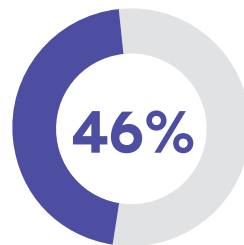
90% had a **telehealth visit** within the last year

79% say it is very important that both their regular doctor and their telehealth provider had **access to their health records**



92% say they are likely to utilize **telehealth services** if offered by their current health system

46% say telehealth is their top choice for **routine management** of chronic care



Only **33%** say they prefer **in-office visits** for minor but urgent issues